Who Are We

Pyramid Systems is an award-winning, technology leader driving digital transformation across federal agencies. We solve complex problems with advanced technologies and modern methodologies. By leveraging leading-edge cloud, analytics, and low-code platforms with Agile and DevSecOps approaches, we deliver highly secure mission-critical solutions. We partner with clients to optimize for better citizen experiences, faster user adoption, greater efficiencies, and improved mission outcomes.
Awards
2020 Washington Post Top Work Places
2019 Great Places to Work
2018 DHS Small Business of the Year
2018 Top 8 ACT-IAC Igniting Innovation
USDA-FNS SB Contractor of the Year

Certifications

Partnerships
Services

**Modernization**
Enhancing the effectiveness of IT to better support the mission

**DevSecOps**
Optimizing the flow of value from idea to end user

**Cloud**
Unlocking emerging technologies for increased efficiencies

**Analytics**
Empowering new and impactful client insights

**Cybersecurity**
Hardening your enterprise systems from inception

**Low-code**
Accelerating IT modernization to deliver on your mission faster
Clients

"Pyramid delivered better and accomplished more than any other project team we had seen previously."
- Financial Regulatory Agency Project Manager

"The entire DevOps team did a fantastic job in getting the application ready in compliance with TMD policies and automating all our deployment and testing jobs."
- DHS USCIS Project Manager
Our professionalized innovation delivers consistent results, reducing time from prototype to production to scale.

**INCUBATION AS-A SERVICE**

- Provides innovation engine for customers
- Reduces modernization risks for agencies
- Delivers solutions faster to the public and boosts agency capabilities
- Professionalizes innovation via custom technology stacks and proven incubation methodologies
- Scales mature pilots throughout an agency
- Costs nothing for customers
Grow Your Career

Developing and investing in our team is a priority and we achieve this goal in various ways. Our team members are handed challenging projects and invited to experiment with emerging technologies in our Pyramid Labs, R&D program. We also offer strong professional development opportunities, including training/tuition reimbursement, certifications, and access to Linux Academy and Udemy.
Working on Projects that Make a Difference
Reducing Homelessness with RPA

Business Challenge –
• In the 2019 Government shutdown, housing contracts were not renewed which put thousands of low-income Americans at risk of being evicted

Solution –
• Pyramid Labs defined the problem and requirements using our Lean Startup and Agile methodologies
• Pyramid Labs built an RPA bot using UiPath that checks systems for expiring contracts and sends out a notification email to stakeholders
• First company to ever put an RPA solution into production at that agency

Outcome –
• The agency can now more efficiently forecast expiring contracts to ensure Americans won’t be at risk from evictions
• The bot has automated cumbersome business processes so federal workers can focus on more high-value work, directing more taxpayer dollars into priority mission areas
Project That Makes A Difference - Case Study

*Modernizing Large-Scale, Mission-Critical Application that Supports Bank Audits*

**Business Challenge** –
* A legacy system performed thousands of audits on banks to ensure they are operating in a safe and sound manner took 4+ months

**Solution** –
* Conducted BPR and UX, using our Agile and DevOps approach
* Built a cloud-ready tool that automated various audit processes
* Integrated multi-factor authentication and end-to-end data encryption
* Employed Microsoft Team Foundation Server (TFS)

**Outcome** –
* Delivered a user-friendly auditing application used by 5,800 users
* Decreased the time it took to audit banks
* Helped the agency adopt Agile and TFS best practices
Project That Makes A Difference - Case Study

**Securely Transferring PII Data in the Cloud**

**Business Challenge** –
- Needed to transfer PII and sensitive financial data between fed agencies and stakeholders throughout the country during financial audits

**Solution** –
- Built a working prototype in 8 days with our Agile/DevSecOps team
- Deployed in less than 3 months on Cloud.gov, scalable solution into Production
- Integrated multi-factor authentication and end-to-end data encryption
- Push out iterative Agile releases for new capabilities every 6 weeks

**Outcome** –
- Saved the client millions that other wise would have been spent on licensing
- Expedited agency data exchanges for more efficient mission operations
- Improved the user experience by removing identified pain points in legacy system
Project That Makes A Difference - Case Study

Transforming a Data Analytics Hub for More Meaningful Economic Data

Business Challenge –
• Stakeholders and data analysts at an agency used a legacy application to conduct financial analyses in the form of canned Statistical Analysis System (SAS) reports; however, the more tech-savvy data analyst needed deeper analytic capabilities.

Solution –
• Modernized the agency’s legacy system using Python and R
• Built a raw data retrieving tool removing legacy constraints and a multisystem querying functionality to work with several heterogeneous data sources
• Upgraded and expanded canned report functionality
• Implemented several smart-design features to improve user experience – scheduling reports, improved collaboration, and tighter security.

Outcome –
• Enabled greater efficiencies by transforming agency’s financial data system’s capabilities and enhancing its analysts’ user experience
• Users can easily and quickly access, share, and harness their information in more meaningful ways, improving business operations and extracting further value from the agency’s data.
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