COVID-19 FAQs

Isn't it risky to move companies right now? Especially to a small business?

Large companies have shareholders and quotas they have to hit. They are going to furlough or lay off employees so they can meet their numbers. We don't anticipate having any layoffs or furloughs during the pandemic and are even hiring because of recent contract wins. Now is the time to join Pyramid and experience career advancement.

How has the pandemic affected Pyramid Systems?

Currently, Pyramid and our clients are completely remote. While the pandemic has forced us to change how we worked on some projects, we are busier than ever.

Is there a possibility that government budget cuts could affect this role over the next few months?

All of our projects have been fully obligated, and Pyramid does not anticipate any funding cuts for 2020 or the foreseeable future. Government acquisitions have not slowed down at all, and Pyramid continues to win large contracts.

How will the remote interview process work?

Pyramid is conducting our interview process via phone and video chats. Our recruiting team has initial phone calls with candidates to ensure the opportunity is the right fit for both parties. After a fit is established, the recruiting team sets up virtual meetings with the hiring managers and other team members as appropriate.

How will the clearance process work? Is it all online? Has the clearance process been at all affected or delayed by the pandemic?

Our customers are working in close partnership with us to make sure they don't lose momentum in processing clearances. While it varies by client, some clients are temporarily waving the process, and others are taking stringent precautions to keep everyone safe.

How are your teams functioning daily? How are they remaining agile and collaborative?

Working remotely is not new to many Pyramid employees; Pyramid has quickly adapted to full remote work. Employees are teleworking, video conferences, instant messaging, calling, and texting each other constantly. Our collaboration tools include Slack, Teams, Zoom, Jabber, and others.

How will I ramp up on the project working remotely? What kind of training will Pyramid provide?

Our project managers will set up video chats and webinar meetings to onboard and ramp up new team members. If there are gaps in achieving full productivity at any time, we are having employees partake in certifications (AWS, Salesforce, Appian, etc.) and training (Udemy and Linx Academy).

How long will Pyramid employees be working from home?

Our primary concern is the health and safety of our employees and ensuring we support the mission of our customers. We were one of the first in the industry to go full teleworking as a policy during the COVID-19 pandemic, and we will only return when we believe it's safe for our employees.